



# PC REPAIR CRAWLEY **01293 326001**

Unit 5 Hyders Farm, Bonnetts Lane Crawley, RH11 0NY – info@pc-repair-crawley.co.uk

Name		Date	
Address		Tel No	
		Engineer	
Post Code		Email	
Work Carried Out		Immediate	
		Scheduled	
		Callout / Collection	£15
		Immediate on-site 1 hour inc call out	£60
		Immediate on-site 2 hour inc callout	£95
		Ram Upgrade	£27
		Virus Scan & helth check	£40
		Virus removal & helth check	£60
		Serious Virus removal	£80
		Hard Drive Replacement	£100
		Hard Drive Clone	£50
		Basic Windows Install	£40
		Full Windows Install	£60
		Data Recovery	£40
		Additional data Recovery	£
		PC physical clean	£15
		Add Immediate Labour £35/hour	£
Add scheduled Labour £27/hour	£	HOURS	
PARTS		£	
		£	
		£	
		£	
		£	
Payment Method Card / Cash		Total	£
<b>Work carried out to my satisfaction</b>			
<b>Name</b>		<b>Date</b>	
		<b>Signed</b>	
Card No		Expires	Sec Code
Name on card		Door No	Postcode
Additional Work			£
			£
			£
		Total	£

DATA – Client, Organisation are to ensure data is backed up, PC repair cannot accept any responsibility for loss or corruption of data left on the system during installation upgrades or servicing of equipment. PC Repair Crawley carried out this work at the clients representatives request. PC Repair Crawley are not liable for re-programming work and payment may not be withheld due to any problems or anomalies arising from this repair.

**Immediate repairs** are designed for urgent repairs, call us out and we will attend your home or business and expedite a repair as soon as possible. This incurs a £15 call out fee and a on-site labour charge of £45.00 per hour. If the Computer PC needs more time consuming rebuild, then we will return it to our workshop where the work will be carried out at a fixed cost of £35.00 per hour.

1 hour on site £60 - (broadband configurations, printers, wireless etc) £45.00

2 hours on site £95 - (unlikely unless there are numerous computers) £80.00

**Scheduled repairs** are designed to keep costs as low as possible, these repairs are undertaken in our workshop and can take two weeks to complete as the repair occurs when we are not involved with Immediate repairs. You can drop your computer at our office or we can collect it which will incur a £15 fee. Our workshop labour rate is £27.00 per hour.

**Fixed price repair tariff (Scheduled repair)**

**Health Check £27.50** - PC/laptop computer health check

**Support task £45** - Support task (any) up to 1 hour

**RAM Memory upgrade £27.50** - RAM/Memory upgrade (ram not included)

**Virus Scan & Health Check £40** - Virus scan & removal followed by PC Health Check (low infection on a fast PC)

**Virus Removal & Health Check from £60** - Virus Removal (high infection on a slow PC) followed by PC Health Check

**Hard drive replacement £100** - Hard drive replacement (with full Windows installation (customer must supply a valid COA), all updates, backup, restore any data, install essential software – free anti virus, free office, etc.) £100.00 (includes 500gb new hard drive – add £25.00 for set up of broadband, printer, anti virus, email)

**Hard drive Upgrade £50** - Hard drive Upgrade (clone) (this will take an exact copy of current Windows system installation, including your files and any installed software) (this service does not include a new hard drive – please ask for a price for the hardware. Price will vary dependant on the size and type required for the upgrade)

**Basic Windows installation £40** - Basic Windows installation (no data to backup or recover. Windows & drivers only) (customer must supply a valid COA) (does not include setting up printers, broadband, emails etc.)

**Full Windows installation £60** - Full Windows installation (backup and restore user data, latest windows updates, free anti virus, latest drivers, office) (customer must supply a valid COA) (add £25.00 for set up of broadband, printer, anti virus, email)

**Data Recovery from £40** - Data Recovery (File Recovery) £40.00 (Logical damage – typically ranges from £40 to £? depending on the size and complexity of the case)

**Laptop keyboard replacement £30** - Laptop keyboard replacement + keyboard (from £15 depending on key board model)

**PC clean physical £15** - We will remove cases and clean CPU heat sink, power supply and case interior

**Basic tuition £45** – 1 to 1 tuition per hour (basic computer usage, such as eBay, safe browsing, office applications, Windows 10 etc.)

Please note all repairs must be paid for before equipment is returned, we accept cash or card payments, we do not accept cheque's.



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# PC REPAIR CRAWLEY



**Are you looking to replace or upgrade a computer, laptop, tablet or printer, we can advise, supply, install and migrate existing data**

We are more than happy to install equipment purchased from other suppliers; if you want some tuition on the product we will also spend as long as necessary to ensure your experience is a positive one.

supply – install – migrate – upgrade

- Home connectivity
- Home & Business networking
- Printer installation
- WIFI Networks
- Routers
- Ethernet over power adapters
- CCTV
- PC Tuition
- Silver surfer support

## 01293 326001



[www.pc-repair-crawley.co.uk](http://www.pc-repair-crawley.co.uk)